

Mobile Applications

Follow these steps to get started with DHS Telehealth. All documentation must be completed and returned to dhstelehealth@utah.gov before any user access to the system will be granted.

iOS Patient App



DHS Telehealth

Medical

In order for callers to join a call on their iPhone or iPad, they must download the DHS Telehealth iOS app and receive a call link from the host. Clicking on the call link automatically launches the app.

iOS Provider App



InTouch Provider

Medical

The InTouch Provider iOS app is used by hosts to host a call. Currently, this app is only supported on iPads. Once logged in, the hosting experience is the same as when using a PC or laptop.

Android Devices



On Android devices, DHS Telehealth can be accessed using either the Chrome or Firefox browsers for both hosts and callers. To host a call, an Android tablet must be used.

Although Android asks for permission to record audio and video, this is just default wording used across all Android devices. DHS Telehealth does NOT record audio or video.